

# Backup Exec Service: Installation/Migration/Upgrade

Veritas can help get your Backup Exec environment up and running on the latest version.

## Professional Services Offering

At Veritas, we realize that some customers simply don't have the time or bandwidth to implement a solution. That's why we've created an option to allow customers to enjoy the benefits of our latest updates while lessening the impact on their busy schedules. Our Professional Service for Backup Exec™—the Backup Exec Installation, Migration and Upgrade Service—will help implement the latest version of Backup Exec. The service includes the following three options:

### Installation

For Backup Exec customers, a remote technician will perform various pre-installation checks to ensure the environment is ready for installation. Then the technician will install the latest version of Backup Exec and follow best practices to conduct basic setup tasks such as creating storage and backup definitions.

### Upgrade

For existing customers with a supported Backup Exec version (see supported versions here: <https://sort.veritas.com/eosl>), a remote technician will follow best practices to upgrade their current Backup Exec server to the latest version. As with the installation service, the technician will also verify that core functions of the environment are still working, such as storage devices and backup definitions.

### Migration

For customers that wish to provision a Backup Exec server while maintaining historical backup data, a remote technician will perform a data migration from one Backup Exec server to another via the Backup Exec Migration Assistant (BEMA). The target server will be the latest version of Backup Exec with the jobs, storage and settings from the old server. The old server will remain unchanged. As with the other services, the technician will verify that core functions of the environment are still working.

Through this Professional Services offering, our goal is to provide customers with a clean-slate implementation to streamline their experience with Backup Exec.

For full details, please see our [service description](#).

To purchase the service, contact your local software reseller or Veritas account representative today.

## About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at [www.veritas.com](http://www.veritas.com). Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

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