

# Consulting Services

## eDiscovery Platform 10.x New Server Upgrade Service

### Consulting Upgrade Services

Veritas Consulting Upgrade Services help organizations realize a successful product upgrade in the most seamless route possible. Organizations that upgrade to current versions are more empowered to capitalize on the innovation of Veritas products, enabled with the latest features and functionality. After employing best practices and diagnostic know-how to address the organization’s environment, Veritas experts provide a post-upgrade knowledge share that helps organizations achieve a successful shift to the upgraded version.

### eDiscovery Platform 10.x New Server Upgrade

Upgrade your eDiscovery Platform (eDP) operating version from 7.x or higher to eDP 10.x with our Consulting Services’ new server upgrade offering.

- Veritas can help you get set up with a new eDP server on the most up-to-date eDP platform, 10.x
- Through the migration process, Veritas will perform a full node/case restoration to the new server, verify and configure variables, perform acceptance testing, and complete a build guide of the new eDP environment
- Veritas will run a health check to identify any issues within your environment that may impact the upgrade, and provide you with a list of items to address—either on your own, or through our Remediation Services
- Post-upgrade, Veritas will provide a two-hour session with your team to review product functionality and your team’s requirements

### Offering Summary

\*Verify Windows OS compatibility in the eDP Compatibility Matrix located at: [https://www.veritas.com/support/en\\_US/article.TECH211911](https://www.veritas.com/support/en_US/article.TECH211911).

|                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Base Package Requirements | <ul style="list-style-type: none"> <li>▪ One (1) eDP server running eDP version 7.x or higher</li> <li>▪ New server running an eDP 910.x- compatible Windows Server*</li> </ul>                                                                                                                                                                                                                                                                                                              |
| What You Get              | <ul style="list-style-type: none"> <li>▪ Health Check, – evaluates existing environment to ensure optimal configuration for the upgrade</li> <li>▪ New eDP provisioned system running an eDP 910.x- compatible Windows Server</li> <li>▪ Migration of one (1) eDP server to a new server running the latest 910.x version; p. Patching of any applicable service packs or hot fixes</li> <li>▪ Acceptance testing of eDP post upgrade</li> <li>▪ Post- upgrade knowledge transfer</li> </ul> |

Contact your Veritas representative or visit [veritas.com/services](https://www.veritas.com/services) to learn more.

### About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at [www.veritas.com](https://www.veritas.com). Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).



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