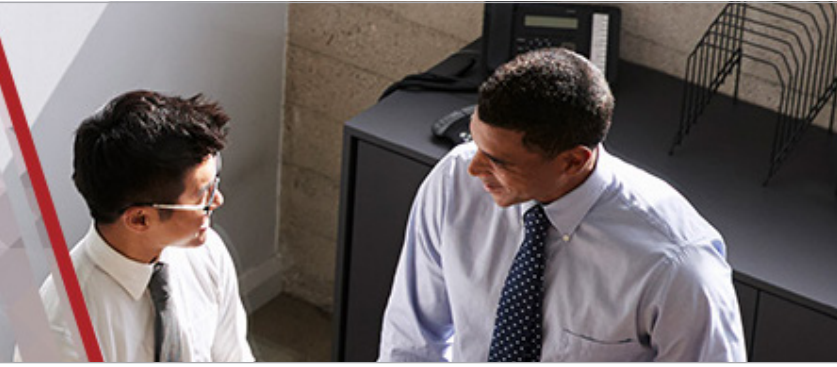


Associação Congregação de Santa Catarina ensures more storage capacity and data protection with Veritas SaaS Backup.



OVERVIEW

Healthcare Meets Data Protection and Privacy Requirements

With over 120 years of operations in Brazil, the Associação Congregação de Santa Catarina (ACSC) is a philanthropic organization responsible for administrating 21 institutions in three areas of activity: Education, Health, and Social Services. Approximately 10,500 employees give humane assistance and perform high-quality services for thousands of people in six Brazilian states (Espírito Santo, Goiás, Minas Gerais, Rio de Janeiro, Santa Catarina, and São Paulo). The ACSC was looking for a new data protection solution; scalability and availability were key criteria. To meet their business goals, the ACSC IT team selected Veritas SaaS Backup. They are pleased with the solution's performance, reliability, and ability to accommodate the organization's large volume of backup data. They also appreciate the Veritas team's promptness and the solution's quality and cost-effectiveness.

LARGE DATA VOLUME CREATES CHALLENGES FOR OFFICE 365 BACKUPS

Patients' health information, along with medical administrative and research data, is frequently a target of hackers and network invaders. Securing this sensitive information is always important. In times of a healthcare crisis such as a pandemic, it is more necessary than ever for medical organizations to ensure continuity of services, availability of information, and security of statistics and reports.

The IT department at ACSC currently manages more than 4,000 Microsoft Office 365 email inboxes. Until recently, the organization relied on the native Office 365 backup service. Microsoft provides this data protection functionality for free, but places limitations on the length of time and volume of backup data storage. Moreover, Microsoft does not ensure the protection of the information stored in the cloud.



ASSOCIAÇÃO
CONGREGAÇÃO DE
SANTA CATARINA

ORGANIZATION PROFILE

Website: <https://www.acsc.org.br>

Industry: Healthcare

Headquarters: São Paulo, Brazil

Employees: approx. 10,500

KEY CHALLENGES

The Associação Congregação de Santa Catarina (ACSC) was using the data protection functionality that comes native in Microsoft Office 365. It needed a more scalable solution.

SOLUTION

The organization selected Veritas SaaS Backup to provide cost-effective and reliable long-term data retention in the cloud.

BENEFITS

- Reliable data protection through automated backups up to six times per day
- Data restores at any time via self-service portal
- Easier compliance with healthcare and data privacy laws through unlimited data storage
- Reduced cost and staff resources to accommodate changes in data volume
- Faster backup storage performance

“Some employees have been with us for a long time,” says Oscar Moura, information security manager at ACSC. “Some of them have stored almost 50 GB in files.” The ACSC needed more space for backups than comes standard with Office 365 data protection.

Further complicating the storage issue, compliance with Brazilian regulations on the healthcare sector and data protection requires the ACSC to store backup data for long periods. In particular, the LGDP (Brazilian General Data Protection Law), which takes effect in August 2021, aims to increase privacy for personal information and to empower regulatory agencies to oversee businesses. It provides specific guidelines around keeping and deleting individual users’ personal data.

“Now we have the certainty that nothing will be lost as time goes by, since Veritas SaaS Backup ensures storage for unlimited time and capacity.”

— Oscar Moura, Information Security Manager,
Associação Congregação de Santa Catarina (ACSC)

VERITAS SAAS BACKUP: EASY TO IMPLEMENT, EASY TO USE

The ACSC conducted a thorough analysis of the data protection solutions available on the market and selected Veritas SaaS Backup. “We chose Veritas from among six bidders,” Moura explains. “The company stood out for its experience in complying with the General Data Protection Regulation (GDPR), which regulates the right to privacy and personal data protection in the European Union.”

Management of Veritas SaaS Backup is centralized in a simple-to-use and intuitive console, with complete data protection for Office 365 and other service providers. The solution guarantees completion of up to six automated backups per day and provides a resource for self-service restores.

The flexibility of Veritas SaaS Backup enables the ACSC to add and remove users, and to retain active and inactive data for former employees without paying for a license for individuals who have departed. Veritas SaaS Backup also enables the organization’s IT team to recover data from a tenant account, mailbox, folder, or individual file, all at once. “Being able to satisfy all our demands in a single place, interconnecting all products in a certified application, with higher speed and lower cost, were determining factors for our choice,” Moura says.

SCALABILITY, PERFORMANCE, AND RELIABLE DATA PROTECTION

The solution’s scalability and automated backup schedules allow the ACSC to store as much backup data as it needs, for as long as it needs to store it. They have also allowed ACSC to establish a 3-2-1 backup rule. The organization stores three copies of each backup—two on different on-site media, with one copy in the cloud to support disaster recovery.

Using cloud storage for long-term data retention saves money for the ACSC. Acquiring hardware is both costly and time-consuming for staff. Veritas SaaS Backup enables the organization to make monthly payments that increase or decrease according to the volume of its backup data. This means the IT team can quickly adapt their environment while maintaining high-quality and cost-effective data protection.

Moura has been pleased with the Veritas service team. “The support was a very positive surprise for us, starting with the report filing, which is done really quickly,” he says. “The follow-up is continuous and swift, with a technician dedicated to understanding and following the case until an effective solution is found. The case is only closed after a formal confirmation from our IT team.”



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— Oscar Moura, Information Security Manager, ACSC

Other benefits the ACSC has achieved by shifting to Veritas SaaS Backup include higher storage performance, visibility into dark and redundant data, and improved confidence in data protection and business continuity. "Now we have the certainty that nothing will be lost as time goes by, since Veritas SaaS Backup ensures storage for unlimited time and capacity," Moura says. "With that, we are sure to have access to information, protection, and compliance with the regulations of the institution and the sector, as well as speed when searching for information, regardless of where it is stored."

FOR MORE INFORMATION

Please contact your local Veritas Sales Representative or Business Partner, or visit: [Veritas SaaS Backup](#)

ABOUT VERITAS TECHNOLOGIES LLC

Veritas Technologies is a global leader in enterprise data management – our software and solutions help organizations protect their mission-critical data. Tens of thousands of businesses, including 97% of Fortune 100 companies, rely on us every day to back up and recover their data, keep it secure and available, to guard against failure and achieve regulatory compliance. In today's digital economy, Veritas delivers technology that helps organizations reduce risks and capitalize on their most important digital asset – their data. Learn more at www.veritas.com or follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

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