

Professional Services

Enterprise Vault Upgrade Services

Expert Veritas Enterprise Vault Upgrade Services

Enterprise Vault Upgrade Services from Veritas provide efficient software upgrades of production Enterprise Vault™ servers and supporting applications. Our professionals manage all phases of planning and delivery to help decrease time to service, lessen deployment burdens and concerns and improve new feature and function knowledge and competency.

Service Benefits

- Reduce the effort required to upgrade your Enterprise Vault environment to the latest versions.
- Lower upgrade risks and shorten maintenance windows.
- Improve Enterprise Vault knowledge with demonstrations and opportunities for hands-on experiences.

Service Specifications

The 11 Enterprise Vault Upgrade Services are divided into Base and Add-on offerings. Base services are the foundation of any upgrade and you may purchase them alone or with Add-ons. Add-on services provide easy upgrade customization and include server additions and application feature package options. You must purchase Add-on services with a Base upgrade service and you can bundle multiple Add-on services with the Base upgrade.

Base Offerings	Description
Enterprise Vault Upgrade In Place	<ul style="list-style-type: none"> ▪ Upgrades Enterprise Vault from version 11.x to 12.x or 12.x to 14.x for each quantity purchased. ▪ Engagement includes a readiness check and an in-place upgrade of one (1) Enterprise Vault server to the latest version of 12.x or 14.x. ▪ Base can be supplemented with Add-ons
Enterprise Vault Upgrade Hardware Migration	<ul style="list-style-type: none"> ▪ Upgrades Enterprise Vault from version 11.x to 12.x or 12.x to 14.x for each quantity purchased. ▪ Engagement includes a readiness check and upgrade of one (1) Enterprise Vault server to the latest version of 12.x or 14.x. ▪ Base can be supplemented with Add-ons.
V10 to V12 Hardware Migration	<ul style="list-style-type: none"> ▪ Upgrades Enterprise Vault from version 10.x to 12.x. ▪ Engagement includes a readiness check and upgrade of one (1) Enterprise Vault server to the latest version of 12.x. ▪ Requires a hardware refresh due to Enterprise Vault hardware not running the requisite versions of Microsoft OS. ▪ Base offering can be supplemented with Add-ons.



Add-On Offerings	Description
Additional Enterprise Vault Server	<ul style="list-style-type: none"> Adds one (1) additional Enterprise Vault server into scope for Enterprise Vault upgrade or migration.
Discovery Accelerator	<ul style="list-style-type: none"> Upgrades one (1) Discovery Accelerator server from 10 or 11 to 12.x or 12.x to 14.x for each quantity purchased.
Enterprise Vault SQL Migration	<ul style="list-style-type: none"> Migrates Enterprise Vault SQL databases from one (1) Enterprise Vault SQL server source to target SQL server.
Enterprise Vault & Discovery Accelerator SQL Migration	<ul style="list-style-type: none"> Migrates Enterprise Vault and Discovery Accelerator SQL databases from old SQL server(s) to new SQL server(s). Migrates one (1) Enterprise Vault and one (1) Discovery Accelerator SQL server from source version to target version.
Journal Archiving to SMTP Archiving Conversion	<ul style="list-style-type: none"> Converts and installs SMTP service on up to three (3) Enterprise Vault servers.
Enterprise Vault Classification	<ul style="list-style-type: none"> Classification Workshop: Explores emerging Enterprise Vault classification capabilities and helps implement business objective-based functional policies. Classification Pilot: Tests and verifies Enterprise Vault classification policies, tags and rules.
Enterprise Vault Retention & Expiry Workshop	<ul style="list-style-type: none"> Retention & Expiry Workshop <ul style="list-style-type: none"> Provides an overview of the Enterprise Vault information lifecycle. Includes Business, Compliance and Legal Department meetings to decide on updated methodology for retention and expiry. Expiry Pilot <ul style="list-style-type: none"> Includes creation/update of up to ten (10) Retention Categories, Retention Classification or Retention Plans. Updates Retention Category/Plan Settings (such as provisioning groups/user mailboxes) for up to ten (10) targets. Runs expiry in report mode and reviews results. Runs expiry against one (1) non-disabled archive.
Enterprise Vault or Discovery Accelerator Windows 2012 and 2016 OS Migration	<ul style="list-style-type: none"> Migrates one (1) Enterprise Vault or Discovery Accelerator Windows 2012 server to Windows 2016/2019. Validates the environment prior to migration.

To Learn More

To learn more about this Veritas service, contact your regional Services Executive or Partner. Visit our website to learn about Veritas Professional Services: www.veritas.com/services

About Veritas Services

Veritas Consulting, Education and Managed Services advise and empower organizations to harness their information with solutions to design, implement, optimize and operate Veritas applications and to advance Veritas knowledge and skills. Veritas Services help assure that data availability, insights and portability are tailored to suit the organization requirements, environment and operating needs of clients around the world.

About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at www.veritas.com. Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

VERITAS™

2625 Augustine Drive
Santa Clara, CA 95054
+1 (866) 837 4827
veritas.com

For global contact information visit:
veritas.com/company/contact