Citrix Sharefile

Easily capture Citrix ShareFile communications for compliance and eDiscovery.

Archive All Communications Using Your Existing Infrastructure

Citrix ShareFile allows organizations to share and collaborate on files and documentation from virtually anywhere. Communications taking place over Citrix ShareFile can easily be archived when adding Merge1 to your existing infrastructure. As opposed to other archiving compliance solutions, which require sending your workforce's critical, sensitive communications to a third-party data store, Merge1 captures Citrix ShareFile communications and stores them in your existing email archive, whether on-prem (e.g. Veritas Enterprise Vault) or in the Cloud (e.g. Microsoft Office 365).

If an organization's files live in the Cloud, searching this additional, third-party repository creates extra burden when conducting searches for compliance supervision and eDiscovery. It also results in less control over retention, version control and user history. Merge1 helps archive files from the file-sharing platform into your existing email archive. Whether you need to archive and centralize your Cloudbased files for compliance, eDiscovery or Info Governance, Merge1 facilitates the archiving of your Citrix ShareFile files and documents.

Merge1 On-Premise

Merge1 offers the flexibility of running on any Enterprise level physical or Virtual machine within your environment.
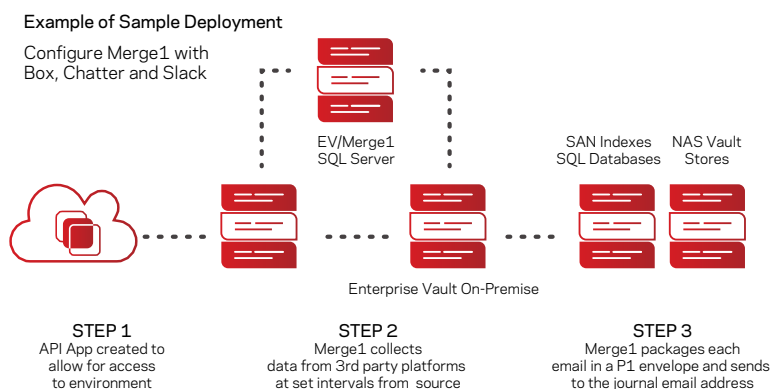
Merge1 Hosted Cloud

For customers who prefer running applications in the cloud, Globanet offers Merge1 as either:

1. A Cloud-based Managed Service

Merge1 can be hosted and 100% managed by the Globanet team in a dedicated, secure environment.

2. A SaaS-Based Option Via Google Cloud

Merge1 can be run via Google Cloud's Orbitera service,allowing one-click deployment of Merge1 to Google's Cloud infrastructure. This is a SaaS-based model where customer manages Merge1 on their own.

Example of Sample Deployment
Configure Merge1 with Box, Chatter and Slack

EV/Merge1 SQL Server

SAN Indexes SQL Databases

NAS Vault Stores

Enterprise Vault On-Premise

STEP 1
API App created to allow for access to environment

STEP 2
Merge1 collects data from 3rd party platforms at set intervals from source

STEP 3
Merge1 packages each email in a P1 envelope and sends to the journal email address

FAQ

Can Merge1 run a pre-defined schedule or do the jobs have to be run manually?

Merge1 has robust scheduling that allows jobs to be scheduled in 15 minute or higher intervals on specific days of the week, or throughout the week.

Can Merge1 produce an end of job alert?

Merge1 reports on the status of messages that were processed, including corrupt or failed messages, via email at the end of each run.

Features of Merge1 Citrix ShareFile

- Captures ShareFile login info

- Captures when folders are deleted or created

- Captures when a file has been moved, shared or deleted

- Captures when files are uploaded or downloaded or when files are checked in or checked out

Does Merge1 support multiple administrators and users?

Merge1 allows for administrator and reviewer roles. Users can be assigned to just have the view roles while the administrators can edit and modify the configuration.

Hardware Requirements

Server Type: Windows 2008 R2 or Later

Server Resources:

- 115 7.0 or 8.0

- .NET Framework 3.5 & 4.5

- Microsoft Visual C++ 2010 & 2012 (x64) Redistributable

- Captures when files are uploaded or downloaded or when files are checked in or checked out

- Self-Signed Certificate

- SMTP Services (if applicable)

Note: Merge1 utilizes port 443 on the host machine for network distribution as well as all OAuth pull calls. Ensure that it is not occupied by another application. The default ports used for SSH Authentication by Bloomberg and IceChat are 30206 and 22 respectively. The default FTP port for any Source is 21. Microsoft Internet Explorer versions 8 and below will not properly display some elements of the user inter face and should not be used. Merge1 will never prompt you to update your browser.

- Windows 7 or later; Windows Server 2008 R2 or later

- Internet Information Services 7.0 or 8.0 , .NET Framework 3.5 & 4.5 Microsoft Visual

- C++ 2010 & 2012 (x64) Redistributable

VERITAS

2625 Augustine Drive
Santa Clara, CA 95054
+1 (866) 837 4827
veritas.com

For global contact information visit:
veritas.com/company/contact