

Veritas NetBackup™ Upgrade Service

Expert NetBackup Server and Appliance Software Upgrades

The Veritas NetBackup Upgrade Service provides efficient NetBackup software upgrades of production server and appliance data protection systems. Our professionals manage all phases of planning and delivery to help decrease time to service, lessen deployment burdens and concerns and improve new feature and function knowledge and fluency.

Service Benefits

- Reduce the effort required to upgrade your NetBackup data protection solution
- Ease upgrade concerns and shorten maintenance windows
- Improve NetBackup knowledge with demonstrations and opportunities for hands-on experiences

Service Specification

Description	Specification
Deliverable	Upgraded and functionally tested NetBackup Servers and Appliances
NetBackup Version Support**	NetBackup releases under Standard Support, up to the End of Standard Support (EOSS) date <ul style="list-style-type: none"> ▪ Please reference Software Product Life Cycle Information and the Appliance Hardware Life Cycle dates
	NetBackup releases under Extended Technical Support (ETS)*, up to the End of Support Life (EOSL) <ul style="list-style-type: none"> ▪ Please reference Software Product Life Cycle Information and the Appliance Hardware Life Cycle dates
NetBackup Appliance Models	53X0

* ETS purchase required

** See NetBackup Support details—[software](#), [appliance](#), [OpsCenter](#)

Realize New NetBackup Improvements With a Trusted Provider

The NetBackup Upgrade Service includes a readiness assessment, a Server and Appliance software upgrade, and functional testing delivered by Veritas consulting experts. Veritas helps achieve a successful outcome and speeds project completion through a comprehensive planning, delivery and acceptance process.



NetBackup Server and Appliance upgrades are available for supported software versions as described below.

NetBackup Source Version	NetBackup Target Version	Upgrade Process	Support Requirements
Server: V7.7.X and higher	Server: V8.X.x and higher	1-step upgrade	Essential Support
Appliance: 3 and higher	Appliance: 3.1.X or higher		
Software V7.7.x and Appliance V2.7.x and earlier	Upgrade not available	Upgrade not available	Support not available

To Learn More

To learn more about this offering or other Veritas services, visit veritas.com/services or contact your Veritas Representative or Veritas Authorized Reseller.

About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at www.veritas.com. Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

VERITAS™

2625 Augustine Drive
Santa Clara, CA 95054
+1 (866) 837 4827
veritas.com

For global contact
information visit:
veritas.com/company/contact