Veritas Enterprise Vault

Ensure digital compliance and effective information governance.

Overview

The need for information visibility extends far beyond email. The proliferation of digital communications – from social media to instant messaging, to collaboration tools, means that an archiving solution must support many different content sources – and must continue to evolve as quickly as the digital world does. Internal Audits, HR requests, regulatory compliance, supervision, and legal cases require a central repository, which allows you to be more proactive and prepared when it comes to discovery. (See Figure 1.)

As the most widely deployed archiving solution in the market according to Gartner[1], Veritas Enterprise Vault™ has enabled tens of thousands of customers to better store, manage and discover their email, social media, messaging and electronic files. Veritas has more than 20 years of experience helping customers do exactly that.
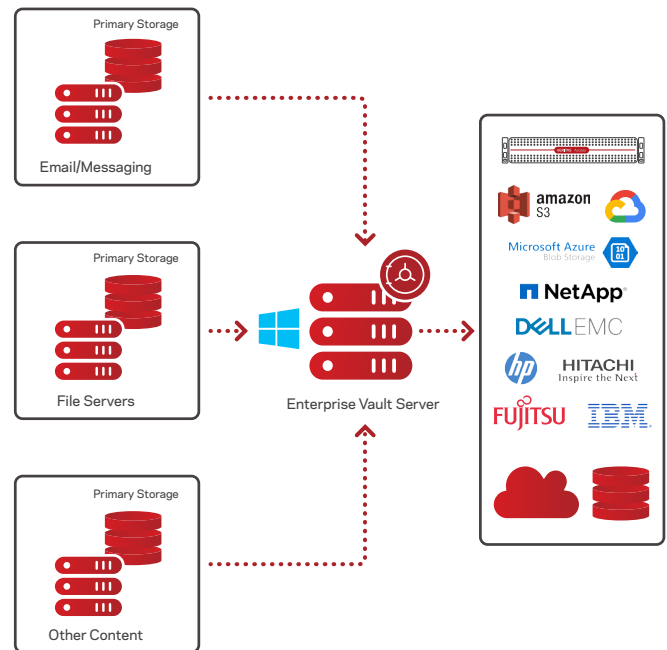

Figure 1. Enterprise Vault lets you archive all sources into a single repository, either on premise or in the cloud

Features and Benefits

- Flexible deployment options—Maintain an efficient archive using storage tiering, compression and global deduplication. Archive on-premises or in the cloud with support for Azure, AWS, Google Cloud Storage, and other public cloud repositories.

- Powerful Classification—Surface relevant content for Supervision and Discovery using over 150 classification policies. In addition to tagging content for easy retrieval, classification also controls:

    - What content is archived and discarded

    - Where content is stored (ex. WORM vs. Non-WORM)

    - What content is sent to Veritas Advanced Supervision for compliance review

    - How long content is retained

- Intuitive eDiscovery—Improve the identification and review of archived content with advanced search, conversation threading, and bulk marking and tagging. Relevant items are easily preserved within the archive for instant legal hold. Integration with eDiscovery Platform expands collection beyond archived content to also target collection from many live content sources such as Microsoft Teams, SharePoint and OneDrive and allows for more granular review and analysis.

- Seamless end user experience—Provide easy access to archived information anytime, anywhere via users' existing tools (Microsoft Outlook®, OneDrive, Office 365, etc.) while online, disconnected from the network or on mobile devices.

- Flexible .PST and .NSF migration—Automatically locate and migrate existing .PST and .NSF files into the archive to help regain control of the information contained in those files. Central control of .PST and .NSF files streamlines eDiscovery and reduces storage costs, backup windows, and risk associated with lost or stolen files.

An Archive for all Content Sources

Natively and through integrated partners, Enterprise Vault targets over 120 different content sources ensuring all communications and content can be captured into a single location and stored efficiently through deduplication and compression.

Office 365 Archiving

- Automate retention, compliance enforcement and supervision in accordance with company and regulatory policy by customizing the solution to meet your organization's specific requirements

- Simplify discovery and litigation readiness with pre-defined workflows designed for non-technical users. In addition, assign reviewers to better manage workloads and expedite matter reviews based on resource availability

- Immutably capture over 120 content sources so you can always prove your organization takes measures to ensure archived information is tamper-proof

Veritas Information Classifier

Veritas Information Classifier is built into Enterprise Vault and includes over 1,100 preconfigured data classification patterns and more than 250 policies to help identify common data privacy and regulatory compliance principles. Veritas regularly adds to and updates these patterns and policies to support new and changing compliance regulations.
(See Figure 2.)

Classification within Enterprise Vault enables administrators to:

- Tag content for easier search and retrieval

- Discard content that doesn't need to be archived

- Set retention times

- Determine storage partitions such as WORM, non-WORM and fast progression to cloud secondary storage

- Facilitate discovery of personal information to facilitate "Right to be Forgotten" use cases for GDPR, CCRA and other data privacy regulations

- Determine which content should be included in Supervision review to meet SEC 17a-4 and MiFID II regulations

- U.S. Federal agencies can take advantage of Capstone-style records management that leverages classification to determine permanent or temporary records
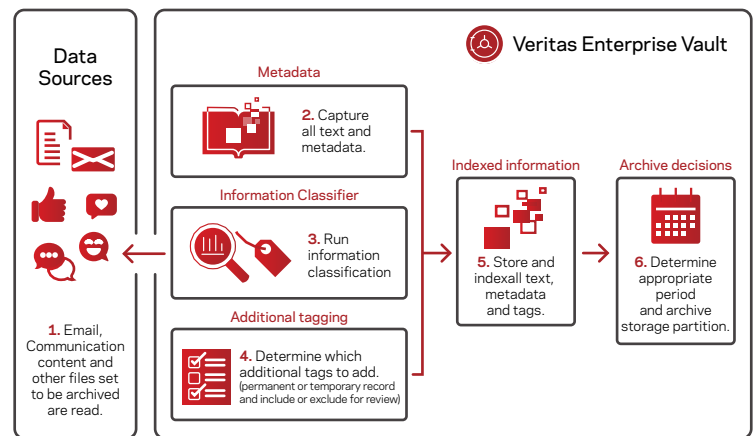

Figure 2. The Enterprise Vault archiving workflow with metadata indexing and Information Classifier
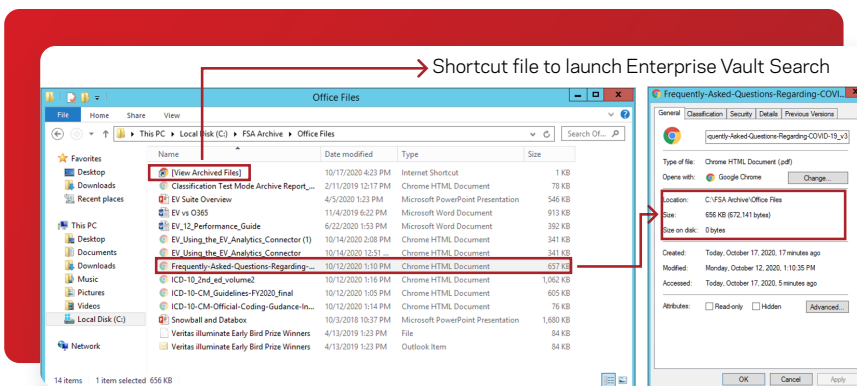

Figure 3. Enterprise Vault features a seamless file system archiving user experience

File System Archiving

File servers can quickly become a dumping ground where users store their business and sometimes personal files. Remove non-business, infrequently accessed and duplicate content from file servers by archiving based on file type, age and other criteria. (See Figure 3.) Doing so lets you reclaim space on servers while expediting consolidation projects and helping postpone future storage purchases.

To support information governance, you can apply retention policies for as long as necessary for end user access and legal needs.

Vault Cache and Virtual Vault

Vault Cache and Virtual Vault are built-in features of Enterprise Vault focused on making the end user experience as seamless as possible. Vault Cache provides users with an intuitive, fast way to access their archived email whether connected to the network or not, by caching a copy of archived messages locally. With Virtual Vault, end-user search and retrieval of archived emails are performed using the native Outlook interface and search tools with no reliance on shortcuts. Users can click, drag, search, and retrieve archived email from within Outlook just as they would with live email. (See Figure 4.)
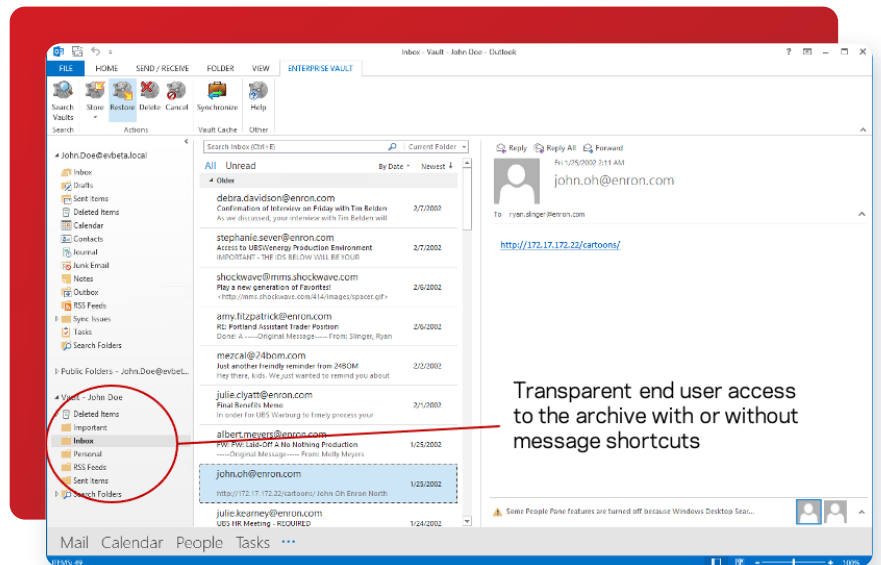

Figure 4. Vault Cache and Virtual Vault

Locate and Ingest .PST and .NSF files

Email archiving can completely eliminate the need for .PST and .NSF files, resulting in more productive users, reduced potential for data loss and improved backup and restore processes. Administrators can locate and archive files that are already created from their original locations. Administrators may optionally delete original .PST files once they are in the archive. During the archive process, these messages and attachments are indexed, retention policies are applied and end users maintain access to their messages via Virtual Vault (for Exchange customers) and standard email clients such as Outlook Web Access (OWA) and Domino Web Access (DWA). Instead of manually having to search the network, make copies of files or make end users volunteer their personal archives, IT and legal teams can easily search across all archived content for discovery purposes.

Integration with Veritas NetBackup™ and Veritas Backup Exec™

Deploying Enterprise Vault can improve backup and recovery service-level agreements (SLAs) by removing static and duplicate data from the daily, weekly and monthly backup processes. NetBackup, Backup Exec and Enterprise Vault integration allows you to define automatic, policy-based migration strategies that move archived data from disks managed by Enterprise Vault to tape or other media managed by NetBackup or Backup Exec, helping you leverage your backup infrastructure to manage archived data and reduce your long-term total cost of ownership (TCO). You can use both NetBackup and Backup Exec to back up the critical components of Enterprise Vault.

Improve Search and eDiscovery

Any IT administrator or legal counsel who has responded to a lawsuit, internal investigation or compliance audit understands the challenges of information governance, meeting court-sanctioned deadlines and expensive third-party review. The entire process needs to be streamlined and made easier to defensibly and cost-effectively respond to eDiscovery requests. The answer is an intelligent information governance solution with a purpose-built eDiscovery platform.

Enterprise Vault provides a single repository of information archived across multiple content sources. This setup ensures relevant information is correctly preserved and made available for eDiscovery cases. Archived information is indexed and searchable, allowing investigators to conduct an early case assessment with Enterprise Vault Discovery Accelerator or a more robust review and analysis with the eDiscovery Platform.

Compliance Supervision and Review

Veritas Advanced Supervision allows companies to perform cost-effective supervisory review of email, instant messaging, social media, and all other electronic communications to help ensure compliance with corporate policy and regulatory bodies. Providing the framework to select and sample target email, manage its review by appropriate reviewers and record the process for audit purposes. The Intelligent Review capability evaluates an item's content and metadata to distinguish relevant from irrelevant items, accelerating review times and improving accuracy. Classification Hit Highlighting provides transparency into what words and phrases triggered a particular classification policy for an item. Advanced Supervision can further automate the process when used in conjunction with Information Classifier by flagging tagged messages for review. (See Figure 5.)
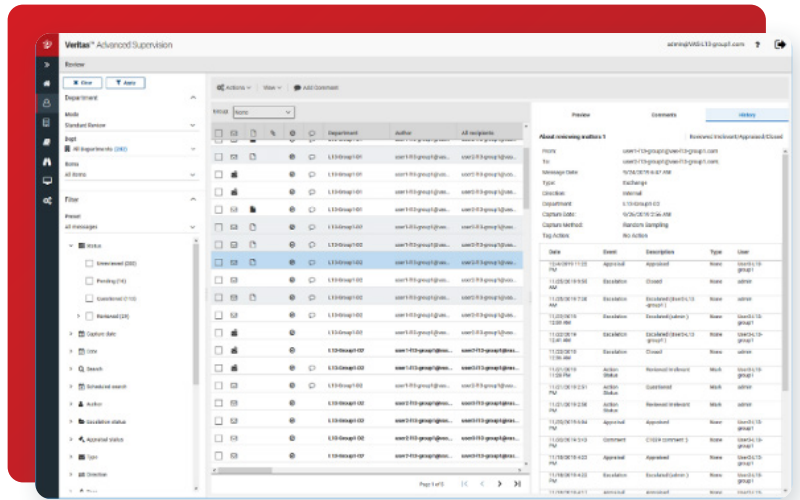

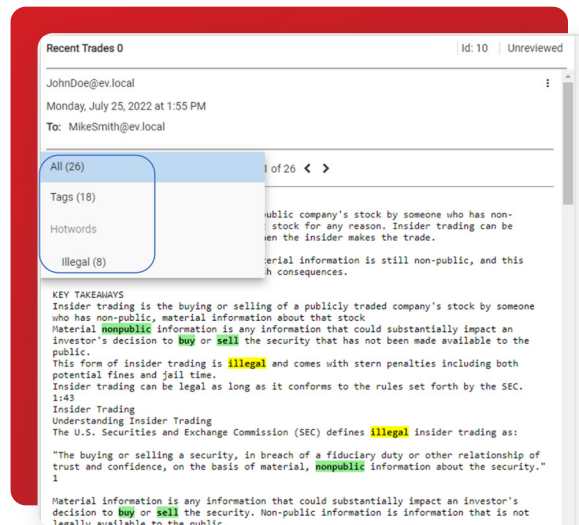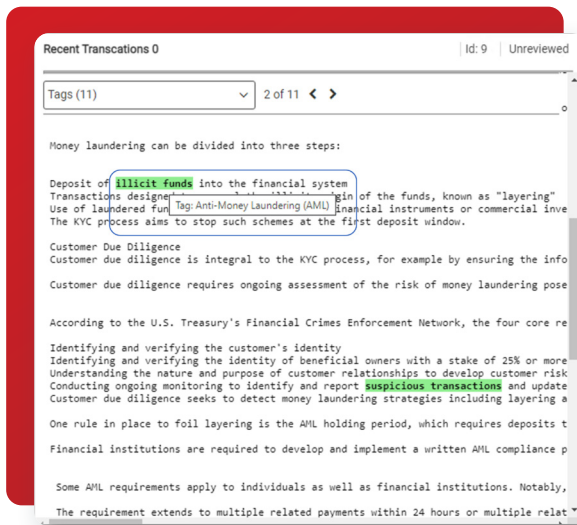Figure 5. Get intelligent search and review with Advanced Supervision

Figure 6. Classification Hit Highlighting examples for Anti-Money Laundering and Illegal activity tags

How to Leverage the Cloud

Veritas provides you with the flexibility to deploy best-of-breed archiving solutions on-premises, in a hybrid environment, or in the cloud. Regardless of your deployment model, Veritas can provide the solution that best meets the immediate and long-term information management goals of your organization.

Hybrid Cloud

Enterprise Vault can archive to cloud vendors such as Amazon S3, Google Cloud and Microsoft Azure. With Enterprise Vault, you have the flexibility to archive data on-premise or in the cloud while continuing to manage your archive through a single interface. Veritas also offers a Software as a Service (SaaS) solution called Enterprise Vault.cloud, which offers unlimited cloud storage with rapid search and retrieval for a flat fee per mailbox per month.

Customers wanting to leverage hosted email such as Office 365 can also maintain an on-premises archive for journaling, eDiscovery and compliance purposes. You can archive other content sources such as file servers and SharePoint to the same on-premises archive and benefit from deduplication and a central repository for search and eDiscovery.

Enterprise Vault Suite

Although individual Enterprise Vault modules may still be licensed a la carte, you now can acquire access to all native features and modules in a comprehensive software bundle—Enterprise Vault Suite—licensed per user or via subscription. Customers can even opt to cross-grade their existing Enterprise Vault licenses at a significant discount to Enterprise Vault Suite licenses.

Business Critical Services for Enterprise Vault

Veritas offers a portfolio of service options designed to keep your Veritas technologies fully functional, up-to-date and delivering maximum value. From value-added services such as expedited response to support issues to direct access to highly trained engineers, Veritas Business Critical Services offerings are highly customizable to suit unique IT environments and highly scalable across multiple product families and physical sites. Visit our website to learn how Veritas can help maximize the value of your technology investments.

Services for Enterprise Vault

Veritas Managed Enterprise Vault Services provide comprehensive 24/7 remote monitoring, management and support of your archiving environment under guaranteed SLAs. Managed Services can also be used to deploy and manage Enterprise Vault in a public or hybrid cloud environment, utilizing Infrastructure-as-a-Service (IaaS) offerings to reduce CAPEX costs as described earlier. This approach lets you focus on your core business priorities while retaining ownership of your archiving technology.

Learn More About Enterprise Vault

Renew your Veritas maintenance and services to continue to get access to free support and upgrades, so you can make the most of your Veritas products. Renewing allows you to capitalize on the innovations in the latest releases as soon as they are available to keep your products up-to-date and operating as they should. It also allows you to leverage Veritas services to get the always on, expert technical support required to quickly resolve issues. As a result, you extract more value from your Veritas investment, reduce your risks, so you can focus on your business. Learn more about Veritas maintenance and support at veritas.com/renewals.

1. Gartner, Enterprise Archiving Market Share, April 2020

About Veritas

Veritas Technologies is a leader in multi-cloud data management. Over 80,000 customers—including 95 percent of the Fortune 100—rely on Veritas to help ensure the protection, recoverability, and compliance of their data. Veritas has a reputation for reliability at scale, which delivers the resilience its customers need against the disruptions threatened by cyberattacks, like ransomware. No other vendor is able to match the ability of Veritas to execute, with support for 800+ data sources, 100+ operating systems, 1,400+ storage targets, and 60+ clouds through a single, unified approach. Powered by Cloud Scale Technology, Veritas is delivering today on its strategy for Autonomous Data Management that reduces operational overhead while delivering greater value. Learn more at www.veritas.com. Follow us on Twitter at @veritastechllc.

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