Q: What elements of Microsoft 365 are supported for protection by Backup Exec?

Backup Exec supports the protection and recovery of Exchange and OneDrive data. This protection capability is fully integrated into the Backup Exec product – no third-party or bolt-on solution is required.

Support for additional M365 workloads is planned for the near future.

Q: How do Backup Exec's Microsoft 365 features compare to the built-in backup capabilities of M365?

Microsoft native M365 protection capabilities are part of a shared responsibility model and are limited in many critical areas such as data retention, backup frequency, data recovery, disaster recovery and more.

For more information on Microsoft's shared responsibility model, please visit: https://docs.microsoft.com/en-us/azure/security/fundamentals/shared-responsibility

Q: When will Backup Exec support additional Microsoft 365 workloads such as SharePoint and Teams?

Support for additional M365 workloads is planned for the near future.

Q: How are Backup Exec's Microsoft 365 features licensed?

M365 protection is part of the BE Simple Core Pack which is a subscription-based product license. The license usage meter is instance based.

Backup of 10 M365 user data amounts to 1 instance. The BE Simple Core Pack (base product) includes protection of 10 M365 user data by default + 5 instances that can be used to protect M365 user data and/or any other workload. A BE Simple Add On License needs to be purchased for backup of additional instances.

For more information, please refer to the Backup Exec Licensing Guide.

Q: What Microsoft 365 backup selection objects are supported by Backup Exec?

Administrators can protect M365 Exchange and OneDrive data from a M365 User or Group perspective. An administrator can select one or more users or groups, and then select what options to protect.

User-level options include mailboxes, archive mailboxes, and OneDrive data. Group-level options include group mailboxes, group files, user mailboxes, user archive mailboxes and user OneDrive data such as folders, public folders, users, and groups.

For more information, please refer to Backup Exec documentation resources.

Q: How many times a day can I back up Microsoft 365 data?

Unlimited. You have the same flexibility in scheduling backup jobs that you have for any other data backed up using Backup Exec.

Q: Can I protect Microsoft 365 Exchange archive or shared mailboxes?

Yes, you can backup data stored in archive or shared mailboxes.

Please note:

- Backing up data in an archive mailbox does not consume a separate license
- Backing up data in a shared mailbox consumes 1-user entitlement from the license

Q: Can I select a user group so that the mailbox and one drive storage of all users in the group is backed up?

Yes. When setting up backup jobs to back up Microsoft 365 data, you can select individual users or user groups. When selecting groups, you can choose to back up data from mailboxes of all users belonging to that group and/or data from the group mailbox.

Q: Is trialware available for Microsoft 365 backup features?

Yes. M365 features are available when Backup Exec is installed in trial mode.

Q: How can customers with existing licenses utilize/ license Backup Exec's Microsoft 365 features?

Existing customers with legacy BE licenses will need to purchase a new BE 22 subscription license to access the new M365 protection features.

For more information, please refer to the Backup Exec Licensing Guide.

Q: Can I restore Microsoft 365 OneDrive files to a different OneDrive storage location?

Yes, you can restore data to a different user in the same Microsoft 365/Active Directory domain.

Q: If an Microsoft 365 OneDrive file contains multiple versions are all the versions backed up?

No, each backup job will back up the latest version of the OneDrive file as of that time.

Q: Where does Backup Exec initially store backups of Microsoft 365 data?

M365 backups are targeted to Backup Exec deduplication storage folders. The backup images can then be copied to any supported Backup Exec target storage devices including disk-based storage, tapes and cloud storage using duplicate jobs.

Q: Can I restore Microsoft 365 Exchange emails to a different mailbox than the one that was originally backed up?

Yes, you can restore data to a different user's mailbox in the same Microsoft 365/Active Directory domain.

Q: Can I search M365 backups for a specific item or object?

At this time, search is not supported for M365 items. You can browse through the restore view to find the items you are looking for.

Q: Do Backup Exec's Microsoft 365 features work with Cloud Deduplication technology?

At this time, M365 backups do not directly integrate with Cloud Deduplication technology.

M365 backups are targeted to Backup Exec deduplication storage folders. The backup images can then be copied to any supported Backup Exec target storage devices including disk-based storage, tapes and cloud storage using duplicate jobs.

Q: Can I restore Microsoft 365 OneDrive files to a file system folder?

Yes, you can restore data to Windows files systems that are running the Backup Exec Agent for Windows.

Q: What versions of Backup Exec support Microsoft 365?

Support for protecting M365 workloads was introduced in Backup Exec 22 and are not available in earlier versions of the product.

Q: What performance considerations apply to Backup Exec's Microsoft 365 features?

Backups can be scheduled per your needs, but always be aware an M365 is a shared Microsoft resource and every M365 customer is getting only specified, limited resources for their workloads including backup and restore requests.

Overloading your request can result in throttling by M365 and end up being counterproductive.

Q: Do Backup Exec's M365 features support multitenancy?

While Backup Exec is not multi-tenant itself, Backup Exec fully supports backing up data belonging to more than one Microsoft 365 tenant

For more information on Backup Exec visit PartnerNet: partnernet.veritas.com

Q: Is encryption supported for Microsoft 365 backups?

Yes. Microsoft 365 backups are to be targeted to Backup Exec deduplication storage.

Please note:

- You should enable encryption on the deduplication storage folder so that the data is stored encrypted
- When copying the backup images to other storage such as disk-based storage, tapes, and cloud storage, you can enable encryption on the duplicate jobs

About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at www.veritas.com. Follow us on Twitter at @veritastechllc.

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