



Veritas Alta SaaS Protection Salesforce Data Backup

Protect business data with
Backup as a Service (BaaS) .

Salesforce is the most-popular Customer Relationship Manager (CRM) suite worldwide. Their customers rely on the data they have in Salesforce, whether they're using it to manage their interactions with customers, or to track internal processes.

How Veritas Alta SaaS Protection Works for Salesforce Customers

Veritas provides each customer with a fully managed and dedicated backup and recovery environment delivered as a service. Veritas Alta™ SaaS Protection (formerly known as NetBackup SaaS Protection) connects to the latest version of both the Salesforce Bulk Export API and their RESTful API and captures changes and additions within Salesforce orgs on a regular, scheduled basis. Backup data is stored compressed and encrypted on immutable write once, read many (WORM) storage in the cloud region of choice.



Reliable Backup

Seamless integration with Salesforce APIs easily maintains a synthetic full backup of data. Perform an initial bulk backup of all data, and then back up only the changes going forward.

Instant, Flexible Recovery

Perform point-in-time granular or bulk restores to the original, or to an alternate location. Restore standard and custom objects along with their child objects while maintaining cross-object relationships.

Full Control

Set backup policies, permissions, and access to the backup data to suit your organization's needs. Choose the hosting cloud region(s) with full data residency controls, automating compliance with data sovereignty regulations. Rapidly export search results in the event of a legal discovery request or compliance audit.

Enterprise Security

Data is stored securely on immutable WORM cloud storage in a SOC2 Type II-compliant dedicated instance of Veritas Alta SaaS Protection, using end-to-end data encryption. Data is secured with additional features such as multifactor authentication (MFA), access control lists (ACLs), and enhanced role-based access controls (RBAC).

Enterprise-Grade Performance and Scalability

Salesforce environments grow to significant sizes, so you need a data protection solution that can keep up with your data growth. Veritas Alta SaaS Protection easily scales to support multiple petabytes of data, and billions of objects. Our single-tenancy architecture provides you with a dedicated set of resources to deliver the performance you need.

Salesforce Discovery Tools

As part of its data ingestion process, Veritas Alta SaaS Protection creates a full-text index of all of your Salesforce data across all orgs. This unlocks powerful capabilities to search and govern data that aren't found in other backup solutions:

- Search standard and custom objects across multiple orgs to get the full picture
- Leverage extended object attributes to apply legal holds by user or group
- Generate logical boundaries within your Salesforce backup data to govern user permissions for discovery

Sleep Better at Night Knowing:

- Your Salesforce data is automatically protected against loss and ransomware by an isolated backup copy that you own and control
- You have unlimited data retention and full access to all your backup data
- Your data is encrypted in transit and at rest, and only you can access it

See How Veritas Delivers Leading Salesforce Data Protection

Backup Coverage	Recovery Options	Security	Platform
Standard and custom objects	Granular restore	Immutable storage	Software as a service (SaaS)
Cross-object relationships	Bulk restore	IP allow/deny lists	Data residency controls
Salesforce orgs and sandboxes	Point-in-time restore	End-to-end encryption	Flexible deployment options
Petabyte scalability	Choice of restore location	Multi-factor authentication	Multi-region support
Unlimited data retention	Package data for export	Enhanced role-based access controls (RBAC)	Multi-domain support

Veritas Alta SaaS Protection

About Veritas

Veritas Technologies is a leader in multi-cloud data management. Over 80,000 customers—including 95 percent of the Fortune 100—rely on Veritas to help ensure the protection, recoverability, and compliance of their data. Veritas has a reputation for reliability at scale, which delivers the resilience its customers need against the disruptions threatened by cyberattacks, like ransomware. No other vendor is able to match the ability of Veritas to execute, with support for 800+ data sources, 100+ operating systems, 1,400+ storage targets, and 60+ clouds through a single, unified approach. Powered by Cloud Scale Technology, Veritas is delivering today on its strategy for Autonomous Data Management that reduces operational overhead while delivering greater value. Learn more at www.veritas.com. Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

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